

Privacy Policy

Vorynix Systems

Effective date: 12 July 2026

Last updated: 12 July 2026

Version: 1.0

1. Introduction

Vorynix Systems respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how Vorynix Systems, a technology division of AgriX Systems (Pty) Ltd, collects, uses, stores, shares and protects personal information when you use our website, contact us, request services, submit forms or otherwise interact with us.

This policy is intended to support compliance with the Protection of Personal Information Act, 4 of 2013 (POPIA), and other applicable South African laws.

2. Who we are

Trading name: Vorynix Systems

Website: <https://vorynixsystems.co.za>

General contact email: projects@vorynixsystems.co.za

Privacy contact email: privacy@vorynixsystems.co.za

Information Officer and PAIA contact: informationofficer@vorynixsystems.co.za

Founder contact information : nduvho@vorynixsystems.co.za

Registered legal entity: AgriX Systems (Pty) Ltd

Registration number: 2026 / 244372 / 07

Legal status: South African private company

Business location: Johannesburg, Gauteng, South Africa

If there is any conflict between the Vorynix Systems brand name and the contracting legal entity, AgriX Systems (Pty) Ltd remains the responsible party for purposes of applicable law.

3. Scope of this policy

This Privacy Policy applies to personal information collected through:

- the Vorynix Systems website;
- website contact or enquiry forms;
- email communications;
- project discussions and consultations;
- service delivery and client onboarding;
- technical support interactions; and
- any related digital services operated by or for Vorynix Systems.

4. Personal information we collect

Depending on how you interact with us, we may collect the following categories of personal information.

4.1 Information you provide directly

- full name;
- email address;
- telephone number;
- company or organisation name;
- job title or role;
- project requirements and business information you choose to share;
- billing or quotation-related information; and
- records of communications you send to us.

4.2 Information collected automatically

When you visit our website, we may automatically collect limited technical information **such as:**

- IP address;
- browser type and version;
- device type;
- operating system;
- pages visited;
- referral source;
- date and time of access; and
- general website usage and performance data.

4.3 Information relating to services or projects

Where relevant to service delivery, we may process:

- project documentation;
- system requirements;
- user-role information;
- support requests;
- deployment or hosting information; and
- technical logs required for troubleshooting, performance or security.

We only collect information that is reasonably necessary for the purposes described in this policy.

5. How we collect personal information

We may collect personal information when you:

- browse or use our website;
- complete a contact form;

- request a quotation or consultation;
- email us directly;
- sign an agreement or engage us for services;
- communicate with us during a project;
- request support or maintenance; or
- submit a privacy-related request.

6. Why we collect and use personal information

We may process personal information for the following purposes:

- to respond to enquiries and communicate with you;
- to assess project requirements and provide quotations or proposals;
- to onboard clients and deliver contracted services;
- to manage accounts, billing and administration;
- to improve website functionality, performance and security;
- to provide support, maintenance and technical assistance;
- to maintain records of our business activities;
- to comply with legal, regulatory and contractual obligations;
- to detect, prevent and investigate fraud, misuse or security incidents;
- to send service-related communications; and
- where permitted, to send relevant updates or marketing communications.

We will only use personal information for a lawful and appropriate purpose.

7. Legal basis or justification for processing

Where applicable, we process personal information on one or more of the following grounds:

- your consent;
- the conclusion or performance of a contract;
- compliance with a legal obligation;
- protection of a legitimate interest of the data subject; and
- our legitimate business interests, where those interests are not overridden by your rights.

8. Cookies and similar technologies

Our website may use cookies or similar technologies to improve functionality, analyse traffic and support performance and security.

Cookies may be used to:

- remember preferences;
- understand how visitors use the website;
- improve usability and performance; and
- support technical operation of the site.

Where required, you may manage cookie preferences through your browser settings. If a separate Cookie Policy is published, it should be read together with this Privacy Policy.

9. When we share personal information

We do not sell personal information.

We may share personal information only where reasonably necessary, including with:

- hosting providers;
- cloud infrastructure providers;
- analytics or website service providers;
- email and communications platforms;
- payment or invoicing service providers;
- subcontractors or technical service providers involved in delivery;
- professional advisers; and
- regulators, law-enforcement bodies or courts where required by law.

Where third parties process personal information on our behalf, we take reasonable steps to require appropriate confidentiality and security measures.

10. International or cross-border transfers

Some of our service providers or technical infrastructure may store or process data outside South Africa.

Where personal information is transferred across borders, we will take reasonable steps to ensure that the information remains protected and is transferred in a manner consistent with applicable law.

11. Data security

We take reasonable technical and organisational measures to protect personal information against:

- loss;
- misuse;
- unauthorised access;
- unauthorised disclosure;
- alteration; and
- destruction.

These measures may include access controls, secure hosting, authentication controls, monitoring, backups and other appropriate safeguards.

However, no method of transmission over the internet or method of storage is completely secure, and we cannot guarantee absolute security.

12. Data retention

We retain personal information only for as long as necessary to:

- fulfil the purpose for which it was collected;
- comply with legal, accounting or reporting obligations;
- resolve disputes;
- enforce our agreements; or
- maintain appropriate business records.

When personal information is no longer required, we will delete, destroy or de-identify it where reasonably practicable and lawful to do so.

13. Your rights

Subject to applicable law, you may have the right to:

- request access to personal information we hold about you;
- request correction of inaccurate or incomplete personal information;
- request deletion of personal information where appropriate;
- object to certain processing activities;
- withdraw consent where processing is based on consent;
- request details of how your personal information has been used; and
- lodge a complaint with us or with the relevant regulator.

We may require reasonable proof of identity before acting on a request.

14. Direct marketing

We may occasionally send marketing or business-development communications where permitted by law.

You may opt out of non-essential marketing communications at any time by clicking the unsubscribe link where available or contacting us at privacy@vorynixsystems.co.za.

Operational, project-related or service-related communications are not considered marketing and may still be sent where necessary.

15. Children's information

Our website and services are not primarily directed at children.

We do not knowingly collect personal information from children without appropriate authorisation where such authorisation is required by law. If you believe a child has provided personal information to us improperly, please contact us so we can investigate and take appropriate action.

16. Third-party links

Our website may contain links to third-party websites or services. We are not responsible for the privacy practices, content or security of third-party sites. You should review their privacy policies separately.

17. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in law, business operations, services or technology.

The updated version will be posted on the website with a revised effective date and last updated date. Continued use of the website or services after changes are posted may constitute acceptance of the revised policy where permitted by law.

18. Contact us

If you have questions about this Privacy Policy, or if you want to exercise a privacy right, contact us at:

- Privacy contact: privacy@vorynixsystems.co.za
- Information Officer and PAIA contact: informationofficer@vorynixsystems.co.za
- General business contact: projects@vorynixsystems.co.za
- Founder contact information : nduvho@vorynixsystems.co.za
- Website: <https://vorynixsystems.co.za>
- Responsible entity: AgriX Systems (Pty) Ltd
- Registration number: 2026 / 244372 / 07
- Business location: Johannesburg, Gauteng, South Africa

19. Complaints

If you believe that your personal information has been handled unlawfully or unfairly, please contact us first so that we can try to resolve the matter.

You may also have the right to lodge a complaint with the Information Regulator (South Africa).